



## Company Profile

# About US



*We are started in January 2010.*

*To provides SMBs & enterprise accounts with full service support of Hardware, Software, Communication, Security and marketing solutions.*

*Over this experienced years we have evolved with services now being provided to many small to large organisations throughout Egypt including some of the countries largest brand names.*

# Our Vision



*Building on our years of developing innovative solutions and providing the highest levels of customer service, we are committed to helping businesses grow into the future with solutions which are modular, flexible and most importantly scalable.*

*Our core focus is on working closely with clients to achieve results which are not only cost effective but exceed expectations.*

# Quality Of Service



## Pre-Sale services

*We provide our customers with the recommended configurations based on the requirements of their requested system. This in turn guarantees the R.O.I “return on investment” and saves budget.*

## Price Support

*Infra allows the best price support including free after sale services, quality control and on-time delivery.*

# Quality Of Service



## Plug & play

*Products and Systems are delivered fully installed with our customer based configuration to be ready to use which saves our customer' technical team efforts & engineers transportation to the remote locations.*

## Delivery

*We are committed to deliver our products all over Egypt according to our customer S.O.D "Schedule Of Delivery".*

# After Sale Services



## Warranty

*We cover all our products warranty to be your sole point of contact.*

## Maintenance

*Through our trained technical team and 24 x 7 responses we provide a professional maintenance contract that guarantees the systems performance & availability.*

# After Sale Services



## Help Desk Team

*Infra Egypt' Help achieves 80% of incidents are resolved on the first call, to get you back to work, fast. As with our NOC, our Help Desk team communicates directly with our on-site technicians to ensure complete continuity of problem resolution.*

## Support Staff

*Our support staff consists of local technicians, operations, and accounting team members that provide back-end business support to ensure our senior technicians are able to stay focused on managing your network.*





# Hp “Hewlett-Packard”

Hp Invent

Products

- Servers
- Blades
- Storage
- Networking
- Software
- Printing & Multifunction
- Ink, Toner & Paper
- Laptops Tablets & Net books
- Desktops & Workstations
- Monitors & Accessories



# Toshiba

leading innovation

Products

- Computer Systems
- Color Televisions
- Copiers, Printer, Fax, Scanner, e-solutions
- DVD's
- Giant LED Video Display Systems
- Multimedia Projectors

**TOSHIBA**  
Leading Innovation >>>

# Cisco

Together We are the human network

## Products

- Routers
- Switches
- Wireless
- Security
- Optical Networking
- Network Management and Automation
- Physical Security and Building Systems
- Interfaces and Modules
- Video and Content Delivery
- Voice and Unified Communications
- Storage Networking
- Data Center Switches



# Samsung

It is more than electronics, it is Samsung digital extension

## Products

- LCD monitors
- LCD TV monitors
- Large format display products



# Lenovo

Smarter Technology for All

## Products

- Laptops, Desktops, and Workstations
- Data Center Products
- All products accessories & spare parts

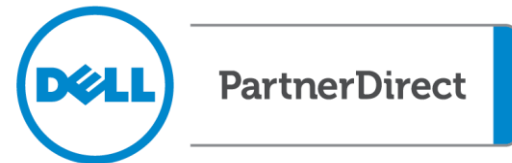


# Dell

The power to do more

## Products

- Laptops
- Desktops & workstations
- Monitors
- Servers
- Storage
- All products accessories & spare parts



# Kaspersky

## Simplifying security for your business

- Defends laptops, desktops & servers against malware
- Secures businesses against phishing & Internet risks
- Protects Android devices – via anti-theft and more
- Adds extra security for online banking and payments
- Prevents leakage of company & customer information
- Simplifies security – including remote management



# Zebra

See More. Do More

## Products

- Labels & Tag Printers
- Tickets & Receipt Printers
- Wristband Printers
- Card Printers





# Surveillance Cameras Solutions

- We provide a full video surveillance solution starting from site survey , designing and onsite implementation with a professional after sales support contract.
- We support Indoor & Outdoor locations.





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